

Oksana BIELIAIEVA


**COURSE SCHEDULE OF PRACTICAL CLASSES
IN DISCIPLINE «Ethical problems in pharmacy»
PHARMACY 3TH 2023-2024 a.y.**

#	Topic of practical classes	Hours	Group	Tutor	Equipment	Date
1.	Theme 1. Practical class 1. Ethics and professional relations in pharmacy teams. Influence of the commercial component on pharmacy activities.	2	3, 4, 5	Senior teacher Yashchuk I.S.	Microsoft Teams	19.09
2.	Theme 1. Practical class 2. The problem of low-quality medicines and counterfeits entering the Ukrainian pharmaceutical market.	2	3, 4, 5	Senior teacher Yashchuk I.S.	Microsoft Teams	26.09
3.	Theme 2. Practical class 3. Ability to communicate. Customer service standards. Problems, implementation of standards on the example of each stage of service.	2	3, 4, 5	Senior teacher Yashchuk I.S.	Microsoft Teams	03.10
4.	Theme 2. Practical class 4. Communication with a conflict person. Types of "problem" visitors. Practical recommendations for working with conflict clients. 11 "golden" rules of a conflict-free pharmacy.	2	3, 4, 5	Senior teacher Yashchuk I.S.	Microsoft Teams	10.10
5.	Theme 3. Practical class 5. Forms of labor incentives. Motivation in the activities of a pharmacist. Demotivation factors in the work.	2	3, 4, 5	Senior teacher Yashchuk I.S.	Microsoft Teams	17.10
6.	Theme 3. Practical class 6 Stress. Emotional exhaustion. Reasons for dissatisfaction with work/place of work.	2	3, 4, 5	Senior teacher Yashchuk I.S.	Microsoft Teams	24.10
7.	Theme 4. Practical class 7 The ethical side of the relationship between pharmaceutical entities and the state. Unethical actions of subjects. Protection of patients' rights in clinical trials of new and generic medicines. The role of Ethics Committees. Problems of self-medication.	2	3, 4, 5	Senior teacher Yashchuk I.S.	Microsoft Teams	31.10
8.	Theme 5. Practical class 8. Discussions about social responsibility. Evolution of the concept of corporate social responsibility in modern business. The impact of the organization's culture on its activities.	2	3, 4, 5	Senior teacher Yashchuk I.S.	Microsoft Teams	07.11
9.	Theme 5. Practical class 9. Components of corporate culture. Stages of implementation. Problems at each stage of corporate culture implementation.	2	3, 4, 5	Senior teacher Yashchuk I.S.	Microsoft Teams	14.11
10.	Theme 6. Practical class 10 The concept and functions of managerial ethics. Moral and ethical requirements for managerial behavior.	2	3, 4, 5	Senior teacher Yashchuk I.S.	Microsoft Teams	21.11
11.	Theme 6. Practical class 11. Limitations in the work of the team. The problem of adaptation of new and young specialists to a new job or position.	2	3, 4, 5	Senior teacher Yashchuk I.S.	Microsoft Teams	28.11
12.	Theme 7. Practical class 12. Ethics of promoting medicines on the pharmaceutical market. WHO criteria for the promotion of medicines on the market.	2	3, 4, 5	Senior teacher Yashchuk I.S.	Microsoft Teams	05.12

13.	Theme 7. Practical class 13. Violation of ethical principles in the promotion of medicines. Competition	2	3, 4, 5	Senior teacher Yashchuk I.S.	Microsoft Teams	12.12
14.	Theme 8. Practical class 14. Errors of pharmaceutical employees and methods of their prevention. Improper performance of professional duties.	2	3, 4, 5	Senior teacher Yashchuk I.S.	Microsoft Teams	19.12
15.	Theme 8. Practical class 15. Legal liability of pharmaceutical workers.	2	3, 4, 5	Senior teacher Yashchuk I.S.	Microsoft Teams	26.12
Total		30				

The head of the educational part

Associate professor



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